

WS-03478A-12-0307

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM



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Investigator: Tom Davis

Phone: 2013 MAR - 1 P 2:10

Fax: () - - - -

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
SECRET CONTROL

Opinion No. 2013 - 109172

Date: 3/7/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Edwin & Carol

Damm

Account Name: Edwin & Carol Damm

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Yuma

CBR: 000-000-0000

State: AZ Zip: 85365

is: Other

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

WS-03478A-12-0307
Arizona Corporation Commission
DOCKETED

SEWER

Arizona Corporation Commission
Consumer services Section
1200 West Washington
Phoenix, AZ 85007

MAR 7 2013



Re: Docket No. WS-03478A-12-0307

With reference to the proposed rate increase, as a Tax payer, we need to understand an application for such an exorbitant percentage increase. Is there not an acceptable percentage over time that the Commission would decree?

It has come to our attention that while the system has worked efficiently for the original households, it is being taxed beyond its capacity as each new development is added to the system. It would seem to us that the cost of expanding the system should be factored into the sale of the Lots in each new. Development and the price of these Lots would indicate that it has been so.

The Foothills area is approximately 700-k+ seasonal residents, could anyone explain t-o us why meetings of this importance are scheduled for a time when the majority of the population is not in residence?

When the Foothills were developed, all costs were calculated with seasonal residency factored in. Sewer charges for this area have already gone from; for usage only - to year round charges, thereby doubling or tripling the amount of revenue for the company to operate. (E.g.: when we purchased these properties, we only paid sewer for the time we were in residence, when you turned the water off for the season- the sewer was "turned off", then the company started to charge for the sewer 12 months of the year) Anyone can understand a reasonable increase over time. Where many Companies are tightening their belts and dropping their rates, this company does not appear to understand that the majority of their customers are struggling through a Recession

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and are unable to work this into their budget.

Is it fiscally responsible to continually inject more money into a Company that does not appear to be solvent?
Has it been considered: that if the present owner(s) is incapable of managing the system within their means,
then possibly a Government body could be instituted to manage it more efficiently and in fairness to the rate
payers?

Without Prejudice.

Edwin K. Damm

Carol A. Damm

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/7/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 3/7/2013

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